



Public Notice

On Sunday, November 15, 2020, the Michigan Department of Health and Human Services (MDHHS) Director Robert Gordon issued Emergency Orders titled "Gatherings and Face Mask Orders" that prohibit most indoor gatherings and places significant restrictions on in-person office operations. Due to these restrictions and out of an abundance of caution, the offices of the Kalamazoo Lake Sewer & Water Authority (KLSWA) will be closed to the public starting Thursday, November 19, 2020 at 12:01 a.m. to reduce the exposure risk to the community and staff. The operation of the water and sewer systems will continue as normal with the necessary operational staff whom will be reporting to work following guidance established by the Michigan Occupational Safety and Health Administration. The Emergency Order is anticipated to last three weeks through December 8, 2020 at 11:29 a.m. though may be extended.

Please visit www.michigan.gov/coronavirus for more information about the latest epidemic order.

During the time that our offices will be closed to the public to aid in the reduced exposure to CoVid-19, the public may contact us at our office phone number (269) 857-2709 from 7:30 a.m. to 4:00 p.m. though you may prefer to contact us by email at KLSWA@KLSWA.com for assistance. For water and sewer emergencies, please call our emergency phone number at (269) 286-6091. To allow those customers whom have not signed up for automatic payments (ACH) of their water and sewer utility bill or are not able to mail their payment, we will have our offices open to the public for a very limited time on Wednesdays from 11:00 a.m. to 1:00 p.m. each week.

This is an unprecedented public health situation that continues to evolve. The KLSWA will continue to evaluate options for office operations and public meetings as we receive additional information and further guidance from federal, state and local officials. Please visit www.klswa.com for updates. Additionally, please use the following links for up-to-date information regarding the ongoing public health crisis:

- Centers for Disease Control – www.cdc.gov/coronavirus/2019-ncov/index.html
- State of Michigan – www.michigan.gov/coronavirus
- Allegan County Health Department – www.cms.allegancounty.org/sites/office/health/sitespages/home.aspx
- Allegan County COVID-19 Dashboard - <http://alleganco.maps.arcgis.com/apps/opsdashboard/index.html#/c05e1ec6222944748968f351273b3d41>

The KLSWA endeavors to have healthy staff members to continue providing you our customers with a healthy product and service. We hope you remain healthy and patient while we all work together for healthy communities.